Hugh's career has focused exclusively on dispute resolution, and he has extensive experience in adjudication, arbitration and mediation. Hugh has excellent listening and communication skills, a deep respect for others, and an ability to remain impartial and non-reactive. Hugh is able to put people in conflict at ease.

One of the great joys of being Canadian is that we have two official languages. It makes Canada a very special place. Hugh has embraced our linguistic heritage and has been fortunate to do the work he loves in both languages.

### **SUMMARY OF EXPERIENCE, SKILLS, AND ABILITIES:**

- 30 years of experience conducting hearings as an adjudicator and arbitrator
- More than 26 years of training and experience in mediation

Ministry of Health, Government of B.C.

- Respectful and empathic listener
- Sound and balanced judgement
- Excellent interpersonal and communication skills
- Analytical mind with ability to be decisive
- Hugh's first language is English. He is also fluent in French and has conducted hearings in both languages

#### Adjudication, Arbitration, Mediation

2011 - 2019

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2021 – present	Judicial Justice, Provincial Court of British Columbia
2017 - present	<ul> <li>Arbitrator, Mediator - Sport Dispute Resolution Centre of Canada (SDRCC)</li> <li>Beginning summer 2017 - selected for arbitration, mediation, and med/arb panels</li> </ul>
1988 - present	<ul> <li>Private practice - focus on adjudication, arbitration, and mediation</li> <li>Consumer, partnership, commercial, construction, strata property, licensing, insurance, warranties, Supreme Court Notice to Mediate</li> </ul>
2017 - 2023	Adjudicator - Torture Claims Appeal Board, Hong Kong  • Appointed to adjudicate appeals for international protection by foreign nationals without a right of abode in Hong Kong, pursuant to the Refugee Convention, the Hong Kong Bill of Rights and Immigration Ordinance
2015 - 2021	Mediator Law Society of British Columbia - Mediation of lawyer/client legal fee disputes
2007 - 2019	<ul> <li>Adjudicator - Indian Residential Schools Adjudication Secretariat (IRSAS)</li> <li>Selected by the IRSAS to hear and adjudicate claims of sexual and serious physical abuse of former students of Indian Residential Schools. Hearings in both French and English. Selected for Reviews of French speaking adjudicator's decisions. Chief Adjudicator's delegate on panel to select new French speaking adjudicators</li> </ul>

Administrator's Delegate for Administrative Penalty Hearings under the Tobacco Control Act,

Contracted to conduct administrative penalty hearings under the Tobacco Control Act - now the

Tobacco and Vapour Products Control Act

Decisions published online: https://www2.gov.bc.ca/gov/content/health/keeping-bc-healthy-safe/tobacco-vapour/enforcement - IHA-1-2018, FHA-1-2017, IslHA-1-2015, IHA-1-2014, FHA 3-2013, VIHA 1-2012, IHA 1-2011

#### 2000 - 2016 Mediator and Mentor - Provincial Court - Civil Mediator Roster and Practicum

- Mediated Provincial Court civil disputes involving business and consumer issues, construction, trucking, co-operative housing, supply of product or services, advertising, etc.
- Mentored inexperienced mediators in a practicum setting from 2007-2016 in 80 mediations

# 2010 - 2013 Child Protection Mediation Program (CPMP) - Family Justice Services, Government of BC

Selected for child protection mediation roster

# 2004 - 2010 Partner - Apex Dispute Resolution - contract for Local Government Bylaw Notice Enforcement Act (LGBNEA)

 Adjudicated bylaw contraventions related to parking, dogs and environmental standards using "inquiry" style of hearing - oral decision at hearing following completion of evidence

# 1990 - 2006 Arbitrator - Residential Tenancy Branch - Government of British Columbia

- Conducted significantly more than 10,000 quasi-judicial hearings as the sole trier of fact involving monetary issues up to Provincial Court limit and non-monetary remedies.
- Managed hearings with self-represented and represented litigants. Hearings conducted pursuant to Natural Justice and later Fair Hearing Principles and Rules of Procedure. Written decisions with reasons within thirty days

#### Teaching and publishing

# 2015 - 2016 **Mediation training**

2008

• Delivered introductory mediation courses in French to members of the Elder Abuse Mediation Initiative of L'Association des juristes d'expression française Colombie-Britannique (AJEFCB)

### 2008 - 2016 Mentor - Provincial Court Civil Mediation Practicum - see above

#### Instructor – Langara College – Continuing Education – Property Management Program

Negotiation and dispute resolution

#### 2003 - 2008 Instructor - B.C. Council of Administrative Tribunals (BCCAT)

Teaching administrative law principles, fair conduct of hearings and evaluating evidence, ethical and adjudicative challenges for decision makers to: new tribunal members (e.g. Safety Standards Appeal Board); self-regulating professional bodies (College of Applied Biologists); First Nations interested in developing best self-governing practices (Lheidli T'enneh, Prince George and Nisga'a Lisims Administrative Decisions Review Board, New Aiyansh); and, other organizations interested in using commonly accepted principles of fairness in their administrative procedures

#### **Memberships**

Member	ADR Institute of Canada - Chartered Arbitrator since 1994
Member	ADR Institute of BC, Vancouver, B.C Arbitration and Mediation Rosters
1987 - 2022	Member of Law Society of British Columbia – ended membership in December 2022

# Education

1987 – ongoing	Annual professional development and other courses through Continuing Legal Education, BCAMI,
	Osgoode Hall, the Indian Residential Schools Adjudication Secretariat, Torture Claims Appeal
	Board, Office of the Chief Judge, Provincial Court of B.C.
1986 - 1987	Articles with Robertson, Ward, Suderman & Bowes, Vancouver, B.C. and Called to the Bar
1983 - 1986	LL.B Faculty of Law - University of British Columbia
1979 - 1982	Bachelier es arts (B.A.), l'Université Laval, Québec

# Personal interests

Cycling, skiing, kayaking, yoga, camping, and sculpture

January 2023