



L. Deborah Sword
(403) 252 4035
Calgary, Alberta

Education

- ◆ Ph.D. with focus on Conflict Analysis and Management, University of Toronto
- ◆ Master in Environmental Studies, with focus on Conflict Resolution, York University
- ◆ Bachelor of Law, University of Alberta
- ◆ Advanced mediation training taken from CDR Associates, Canadian Institute for International Applied Negotiation, Harvard Program on Negotiation, Justice Institute, and others.
- ◆ Advanced arbitration training taken from Canadian Bar Association, Association for Conflict Resolution, Appeals Commission of the Workers' Compensation Board, and others.

Relevant Work Experience

- ◆ 1991-present: Conflict management practitioner, educator, and researcher
 - + Mediator for several thousand conflicts, from single issue two party to multi-issue complex many-party cases, including all activities to organize and conclude the case.
 - + Arbitrator in hundreds of conflicts, including complex, multiple issue cases, requiring pre-hearing coordination, taking witness testimony, organizing evidence and writing decisions.
 - + Instructor and co-instructor at several universities, teaching conflict resolution in numerous law schools, faculties of continuing education, faculties of environmental studies and York University Department of Psychology,

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including student advising and mentoring. Types of courses for which I designed the curriculum and taught the course either in person, online or via satellite included: negotiation, conflict theory and analysis, conflict management, mediation practice, and conflict resolution;

- + Private practitioner offering conflict management and resolution services to individuals, government and agencies, court ordered mediation services, roster mediation service providers, profit and nonprofit organizations, internationally and domestically;
- + Conflict coaching;
- + Keynote speaker, presenter, writer, and commentator on conflict and its resolution.
- ◆ 1983-1991 Lawyer
 - + Trial experience in commercial litigation, criminal prosecution and defense, and administrative tribunal advocacy, including all aspects of preparation of evidence and witnesses.

Professional and Community Affiliations

- Mediation Program, roster mediator
- Association for Conflict Resolution, member
- Alberta Arbitration and Mediation Society, member
- ADR Institute, member
- Law Society of Alberta, inactive member
- University of Calgary Peace Consortium, member of the board