

Steven K. Young

Edmonton, Alberta

syoung@ResolveADR.ca

780.863.2794

[LinkedIn Profile](#) 

Resume

- University of Alberta - Alberta School of Business** **Jan 2019- Present**
Instructor – Department of Strategic Management and Organization
- Effective Negotiations
- Northern Alberta Institute of Technology (NAIT)** **Jan 2018- Present**
Instructor – Corporate, International & Continuing Education
- Conflict Resolution Skills
 - Mediation
 - Negotiation
- Resolve ADR (Alternative Dispute Resolution)** **Jan 2015- Present**
Mediator / Investigator
- Mediation and negotiations of disputes
 - Research and disclosure
 - Independent investigations
 - Human resource
 - Background checks
 - Internal theft
 - Workplace harassment
 - Corporate risk assessments
 - Contract disputes / litigation
 - Information & Security breaches
- Mergen Consulting** **Jan 2007- Dec 2018**
Principal Consultant / Project Manager
- Investigations
 - Policy assessment / Development
- Notable Engagements
- Alberta Solicitor General - Data & Intelligence Strategic Framework* May 2007 - Jul 2008
Alberta Solicitor General- Mental Illness Training Development Nov 2009 - May 2010
Alberta Sustainable Resources – Investigation & Policy Review Jun 2007 - Sep 2007
- MacEwan University** **Sep 2007 - Dec 2013**
Instructor - Police, Security and Investigations Certificate Program
- Alberta Solicitor General Staff College** **Sep 2009 – May 2012**
Instructor – Peace Officer Provincial Certification Training
- Edmonton Police Service** **Feb 1995 – May 2012**
Investigator / Emergency Response
- Major case management
 - Evidence collection

- Witness interview
- Interrogations

Education

Master of Business Administration (Ph.D. student), University of Alberta Faculty of Engineering, current

- Mechanical Engineering

Master of Business Administration (MBA), Alberta School of Business, 2002

- International Business

Bachelor of Education (B.Ed.), University of Alberta, 1995

Training, Certifications & Recognitions

Sport Investigations: Sport Dispute Resolution Centre of Canada, 2019

PROSCI Change Management, 2018

Being a Leader and the Effective Exercise of Leadership, 2018

Project Management Professional (PMP), 2017

Security Clearance – Canadian Industrial Security Directorate, 2017

Professional Investigator Licences (SSIA), 2016

Queen's Diamond Jubilee, 2012

Secret Security Clearance (RCMP), 2011

Problem Base Learning Instructor (IACP), 2005

Accredited Canadian Credit Union Director (ACCUD), 2006

U.S. Department of Justice Office of Community Oriented Policing Services Award 2004

Interactive Leadership Course 2004

Justice Institute of B.C. Emergency Management I-100 ICS 2004

Investigator Level II (EPS), 2004

Intelligence Analyst (EPS), 2004

Forensic DNA Evidence Collection Certification (EPS), 2004

Commander: Initial Response (EPS) 2003

Chief's Award for Educational Achievement (EPS), 2003

Investigator Level I (EPS), 2002

Search Warrant Course (EPS), 2002

Emergency Preparedness (City of Edmonton) 2001

Interviewing & Interrogation Course (EPS), 1996

Police Officer Training (EPS), 1995

Teaching Certificate (Alberta Education), 1995