

## **Alice Strachan**

Alice is a consultant, facilitator, mediator and trainer certified in Alternate Dispute Resolution since 2014. She applies her mediation expertise for victims and offenders using a restorative justice approach, and to non-profit and private sector arenas. Alice attaches importance to organizational development, process improvement and quality insurance. A strategic planner and visionary, she approaches issue resolution in a thorough and complete manner.

In 1983, she completed an Honours Bachelor of Science, Kinesiology from University of Waterloo with a speciality in Sports Medicine. She is also a Certified Professional Facilitator (CPF), Lean Six Sigma Black Belk, an Improvement Advisor with the Institute for Healthcare Improvement, Certified Lego Serious Play Master Facilitator and has completed the Dispute Resolution Certificate Course. She is also a member of the University of Waterloo Sports Hall of Fame in the Builder category.

Member of the Ontario Soccer (OS) Board of Directors since 2018, Alice was actively involved in the governance renewal that OS has undertaken. She also chairs an OS project group focussed on piloting a new competition model in one region of the province.

Prior to her career in Alternate Dispute Resolution, she worked with the PGA of Canada for over 11 years and the Ontario Sport Centre (Sport Alliance Ontario).

She currently is a quality improvement specialist for Ontario Health, providing support to healthcare teams across Ontario and a principal consultant for AMS and Associates.